

MYERS®



MODELS 12C and 12C1/2C95 TWO-STAGE CENTRIFUGAL PUMPS

INSTALLATION AND SERVICE MANUAL

NOTE! To the installer: Please make sure you provide this manual to the owner of the equipment or to the responsible party who maintains the system.

Warning! Important safety instructions! Read carefully before installation.

California Proposition 65 Warning:

▲ WARNING This product and related accessories contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

Safe Drinking Water Act:

★ WARNING This product is to be used exclusively for non-potable water services. This product is not anticipated to be used for human consumption so is not designed for the low lead levels stated in the Safe Drinking Water Act. It is illegal to use this product for potable water applications for human consumption, such as drinking water, oral hygiene, hand washing, food preparation and dishwashing.

Failure to follow these instructions and comply with all codes may cause serious bodily injury and/or property damage.

Before installing or servicing your pump, be certain the pump power source is turned off and disconnected.

All installation and electrical wiring must adhere to state and local codes. Check with appropriate community agencies or contact your local electrical and pump professionals for help.

Call an electrician when in doubt. Pump must be connected to a separate electrical circuit directly from the entrance box. There must be an appropriately sized fuse or circuit breaker in this line. Tying into existing circuits may cause circuit overloading, blown fuses, tripped circuit breakers or a burned-up motor.

Do not connect pump to a power supply until the pump is grounded. For maximum safety, a ground fault interrupter should be used. Caution: Failure to ground this unit properly may result in severe electrical shock.

Warning: Reduced risk of electric shock during operation of this pump requires the provision of acceptable grounding. If the means of connection to the supply-connection box is other than grounded metal conduit, ground the pump back to the service by connecting a copper conductor, at least the size of the circuit conductors supplying the pump, to the grounding screw provided within the wiring compartment.

This pump is provided with a means for grounding. To reduce the risk of electric shock from contact with adjacent metal parts, bond supply box to the pump-motor-grounding means and to all metal parts accessible including metal discharge pipes and the like, by means of a clamp, a weld or both if necessary, secured to the equipment-grounding terminal.

The voltage and phase of the power supply must match the voltage and phase of the pump.

Do not use an extension cord. Above ground joints must be made in an approved junction box.

Do not work on this pump or switch while the power is on.

Never operate a pump with a frayed or brittle power cord and always protect it from sharp objects, hot surfaces, oil and chemicals. Avoid kinking the cord.

Never service a motor or power cord with wet hands or while standing in or near water or damp ground.

The three phase units must be wired by a qualified electrician, using an approved starter box and switching device.

Do not use this pump in or near a swimming pool.

Single phase motors are equipped with automatic resetting thermal protectors. The motor may restart unexpectedly, causing the leads to energize or pump to turn on. Three phase motors should be protected by proper, thermal and amperage protection. (Check local codes.)

Check for nicks in the wire and pump insulation by using an ohmmeter and checking resistance to ground before installing the pump and after installing the pump. If in doubt on the proper procedure, check with a qualified electrician.

Do not pump gasoline, chemicals, corrosives or flammable liquids; they could ignite, explode or damage the pump, causing injury and voiding the warranty.

Do not run this pump with discharge completely closed. This will create superheated water, which could damage the seal and shorten the life of the motor. This superheated water could also cause severe burns. Always use a pressure relief valve, set below the rating of the tank system.

Do not run the pump dry, fail to protect the pump from below freezing temperatures.

Never work on the pump or system without relieving the internal pressure.

Do not pump water above 120° F.

Never exceed the pressure rating of any system component.

GENERAL INSTALLATION

The pump should be installed in a clean, dry and well ventilated place, allowing room to inspect and service pump and driver.

The pump should be bolted securely to a solid foundation. The 2" NPT suction can be rotated at 90° intervals to four different positions. As standard, the suction will be on the right side when facing the pump end. The 1-1/2" NPT discharge can be rotated at 45° intervals to 8 different positions. As standard, the discharge will point up. Direct connected pumps should always be mounted in a horizontal position on a level foundation.

Direct connected units are accurately aligned at the factory, but all baseplates are flexible. A flexible coupling is intended to take care of only slight misalignment, therefore the pump and driver must be carefully aligned at the installation. Parallel alignment can be checked by placing a straight edge across the coupling halves. It must rest evenly on both halves at four positions spaced at approximately 90° intervals around the coupling. On belt driven units the pump and driver shafts should be parallel; the pulleys or sheaves must be aligned also. The pulley or sheave on both pump and driver should be mounted as close to the bearing housing as possible to minimize the overhang, allowing sufficient clearance for rotor and play.

Belt Drives

Avoid a vertical drive on flat belt drives; an angle of 45° or less between the line of shaft centers and the horizontal is desirable. The distance between the shaft centers should be at least twice the diameter of the larger pulley. Adjust belt tension just tight enough to prevent slippage.

Suction Piping

Suction pipe should be direct and as short as possible. It should be at least one size larger than suction inlet tapping. It should have minimal elbows and fittings. Piping should slope upward to pump without dips or high points so that air pockets are eliminated. The highest point in the suction piping should be the pump inlet except where liquid flows to the pump inlet under pressure. To prevent air from being drawn into suction pipe due to a suction whirlpool, the foot valve should be submerged at least three feet below the low water level.

Discharge Piping

Discharge piping should never be smaller than pump tapping, rather one size larger. A gate valve should always be installed in discharge line to serve as a shutoff or throttling valve if capacity is not correct. To protect the pump and foot valve from water hammer, a check valve should be installed in the discharge line between the pump and gate valve.

Electrical Connections

All motors, unless provided with built-in overload protection, must be protected with an overload switch, either manual or magnetic. This switch is to be supplied by the customer. When the motor is mounted on a baseplate or on slide rails for adjustment, flexible metallic conduit should be used to protect the motor leads.

Priming

The pump must be primed before starting. Be sure the pump case is filled with water so the mechanical shaft seal never runs dry. Remove the top pipe plugs while priming to assure that all air is evacuated. The individual chambers of the pump and the suction piping must be completely filled before starting motor.

Rotation

The pump must run in the direction of the arrow on pump case. Three phase motors may run either direction so if rotation is wrong when starting motor, interchange any two line leads to change rotation.

Starting

Close the discharge valve when starting the pump as it puts less starting load on the motor. When the pump is up to operating speed, open the discharge valve to obtain desired capacity or pressure. Do not allow the pump to run for long periods with the discharge valve tightly closed as the liquid in the pump will get extremely hot. Before stopping the pump, close the discharge valve. This will prevent water hammer and is especially important on high head pumps. A properly installed check valve will perform the same function.

Mechanical Seal Lubrication

The pump is provided with an oil chamber which lubricates the seal face of the mechanical seal. The oil level should be checked every 50 hours.

Bearings - Lubrication

Pump bearings are sealed on one side and open on one side and are lubricated by grease in the bearing bracket. Normally, these bearings require no further attention. This grease cavity must not be overloaded and should not be filled more than about half full.

Freezing

Care should be taken to prevent the pump from freezing during cold weather. It may be necessary to drain the pump when not in operation.

All individual chambers must be drained. To drain the suction chamber, remove the pipe plug that is in the bottom position. To drain the first and second stage impeller chambers, remove the two pipe plugs which are in the lower position of the case and the pipe plug in the crossover casting.

To Remove And Replace Worn Impeller and Wearing Rings

To service pump, the suction and discharge piping must first be disconnected.

Remove back plate. Remove impeller cap screw and washer in outer impeller eye. Remove tap bolts that hold volute case to bracket. Pry evenly and carefully to get volute case and outer impeller off.

Remove inner impeller and snap ring. Slide old seal off shaft and remove tap bolts holding bracket to bearing bracket and pull bracket off shaft. Remove old floating seat and seat cup from bracket.

Make sure the synthetic seat cup of the new seal is tight against the shoulder of the floating seat, with rounded edge at the rear to facilitate insertion. Wipe the lapped sealing face of the floating seat and oil face with a clean, light oil.

Oil the outer surface of the seat cup, using light oil, and push the assembly in the cavity of the bracket, seating it firmly and squarely.

Replace lip seal and lubricate oil seal face. Clean and oil the surface of the shaft with a light oil. Bolt bracket back onto bearing bracket. Wipe the face of the sealing washer and oil with clean light oil. Put the sealing washer and bellows assembly on the shaft. The notches on the washer should mate with the lugs on the retainer. Press on assembly until it is tight against the floating seal.

Slip shaft seal spring over the shaft, making sure it and the spring holding plate are seated properly. Slip snap ring over shaft and slide it forward until it drops into place. Install inner impeller, with suction opening toward bearing bracket, making sure that key is in place on shaft.

Place volute case back on and bolt it onto the bracket. Install outer impeller with suction opening away from bearing bracket. Assemble the impeller cap screw with a 3/8" helical spring lock washer. Tighten the cap screw.

REPLACING WEAR RINGS

With impellers removed, the wearing rings can be examined for wear and replaced if diameter clearance is over .030".

Cut worn rings from casing in half on opposite sides to be bumped out easily.

Put new rings in place and bump in. New impeller wear rings should always be installed in a pump at the same time a new impeller is installed.

REPLACE BEARINGS

Pump end must be removed. Pry pulley and bearing retaining ring out and press shaft and bearings through pulley end of bearing bracket. Press bearings off shaft.

Reassemble by pressing new bearings on shaft, only on inner face of bearings. Insert shaft into housing. Seals on bearings must face out on installation with open sides facing in. Replace snap rings. Beveled snap ring goes on pump end bearing, with bevel facing pump end.

TROUBLESHOOTING

No water delivered.

Pump not properly primed; repeat priming operation.

Discharge head too high. Check total head with gauge at pump inlet and discharge (with water, the gauge would show shut-off pressure).

Rotation wrong. Change shaft rotation.

Suction lift too high. Check with vacuum gauge. This should not exceed 15 feet. When pumping hot water recheck NPSH.

Air leak in suction line. Check line under pressure to find leak.

Air pocket in suction line. Check line for proper slope.

Impeller or suction line plugged.

Not enough water delivered.

Discharge head too high. Check total head with gauge at pump inlet and discharge (with water, the gauge would show shut-off pressure).

Speed too low. Check pump drive belts for slippage. If hot, tighten belts. Check motor voltage and speed.

Rotation wrong. Change shaft rotation.

Suction lift too high. Check with vacuum gauge. This should not exceed 15 feet. When pumping hot water, recheck NPSH.

Air leak in suction line. Check line under pressure to find leak.

Insufficient submergence of suction pipe. Foot valve should be three feet below water level.

Impeller or suction line plugged.

Impeller and wearing rings badly worn. Disassemble pump and replace impeller and wearing rings if clearance on diameter is over .030"

Impeller diameter too small for condition required.

Not enough pressure.

Excessive volume being discharged. Throttle discharge valve.

Speed too low. Check pump drive belts for slippage. If hot, tighten belts. Check motor voltage and speed.

Rotation wrong. Change shaft rotation.

Air leak in suction line. Check line under pressure to find leak.

Sediment chamber clogged. Remove and clean thoroughly. Make sure gasket is in good condition and sealing surfaces clean before reassembly of sediment chamber cap.

Impeller or suction line plugged.

Impeller and wearing rings badly worn. Disassemble pump and replace impeller and wearing rings if clearance on diameter is over .030".

Impeller diameter too small for condition required.

Pump runs for a short while, then loses prime.

Suction lift too high. Check with vacuum gauge. This should not exceed 15 feet. When pumping hot water, check NPSH.

Air leak in suction line. Check line under pressure to find leak.

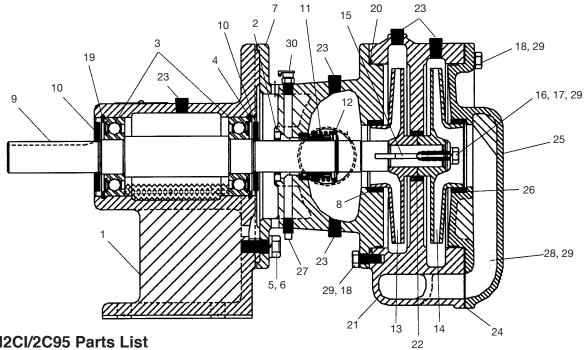
Air pocket in suction line. Check line for proper slope.

Insufficient submergence of suction pipe. Foot valve should be three feet below water level.

Suction strainer plugged. Clean strainer.

Seal leaking.

Seal is worn or seal face cocked. Replace with new seal and carefully follow directions.



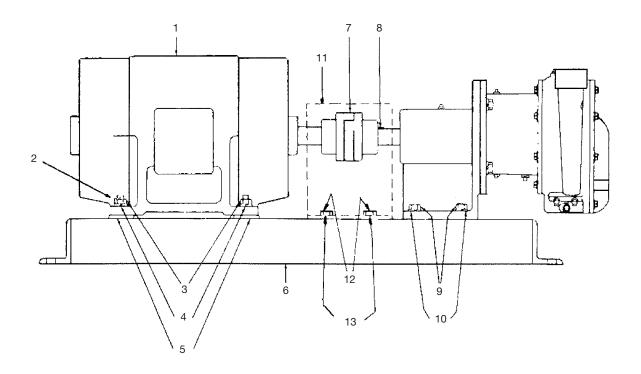
I2C & I2CI/2C95 Parts List

Reference	Part No.	Description	Qty.
1	15035D000	Bracket, Bearing	1
2	05710A049	Seal, Lip	1
3	11729A008	Bearing, Ball	2
4	07756A011	Ring, Retaining, Bevel	1
5	19103A004	Screw, 1/2-13UNC x 1-1/4 Hex Hd.	4
6	05454A004	Washer, 1/2 Lock	4
7	17548D001K	Bracket, Seal, w/Brass Wear Ring – I2C Units	1
	17548D010K	Bracket, Seal, w/Ni-Resist Wear Ring – I2Cl Units – Replaces 17548D001	1
8	12934A000	Ring, Wear, Brass – I2C Units	1
	12934A001	Ring, Wear, Ni-Resist – I2CI Units – Replaces 12943A000 on 2C95	1
9	15037C000	Shaft	
10	05059A263	Slinger	2
11	21181A016	Seal, Rotary – Replaces 15218A000 & 15218A010 on I2C, I2CI & 2C95 – Replaces 21181A008 on I2CH Units	1
12	12558A008	Ring, Retaining	1
13	17549C004	Impeller, 4-11/16" Dia., Brass – I2C-5	1
	17549C003	Impeller, 5-5/16" Dia., Brass – I2C-7	1
	17549C002	Impeller, 5-7/8" Dia., Brass – I2C-10	1
	17549C001	Impeller, 6-11/16" Dia., Brass – I2C-15	1
	17549C000	Impeller, 7" Dia., Brass – I2C-20	1
	15038C004	Impeller, 4-11/16" Dia., C.I. – I2C-5	1
	15038C003	Impeller, 5-5/16" Dia., C.I. – I2C-7	1
	15038C002	Impeller, 5-7/8" Dia., C.I. – I2C-10	1
	15038C001	Impeller, 6-11/16" Dia., C.I. – I2C-15	1
	15038C000	Impeller, 7" Dia., C.I. – I2C-20	1
14	17550C004	Impeller, 4-11/16" Dia., Brass – I2C-5	1
	17550C003	Impeller, 5-5/16" Dia., Brass – I2C-7	1
	17550C002	Impeller, 5-7/8" Dia., Brass – I2C-10	1
	17550C001	Impeller, 6-11/16" Dia., Brass – I2C-15	1
	17550C000	Impeller, 7" Dia., Brass – I2C-20	1
	15039C004	Impeller, 4-11/16" Dia., C.I. – I2C-5	1
	15039C003	Impeller, 5-5/16" Dia., C.I. – I2C-7	1
	15039C002	Impeller, 5-7/8" Dia., C.I. – I2C-10	1
	15039C001	Impeller, 6-11/16" Dia., C.I. – I2C-15	1
	15039C000	Impeller, 7" Dia., C.I. – I2C-20/2C95	1

Reference	Part No.	Description	Qty.
15	05818A046	Key, 3/16 Sq. x 2" SST	1
16	08818A002	Washer, 3/8" SST Special	1
17	17050A001	Screw, 3/8-16 UNC x 1" SST Nylok Hex Head	1
18	19101A011	Screw, 3/8-16 UNC x 7/8" Hex Hd.	16
19	07756A012	Ring, Retaining	1
20	05876A127	0-Ring	1
21	17547D001K	Case, Volute, w/Brass Wear Ring – I2C Units	4
	17547D010K	Case, Volute, w/Ni-Resist Wear Ring – I2Cl Units – Replaces 17547D001 on 2C95	1
22	15044A000	Ring, Wear, Brass – I2C Units	1
	15044A001	Ring, Wear, Ni-Resist – I2Cl Units – Replaces 15044A000 on 2C95	1
23	05022A056	Plug, 1/4 NPT Galv. Pipe	13
24	15041B010	Gasket	1
25	15042D001K	Plate, Back, w/Brass Wear Ring – I2C Units	1
	15042D010K	Plate, Back, w/Ni-Resist Wear Ring – I2CI Units – Replaces 15042D001 on 2C95	1
26	15043A000	Ring, Wear, w/Brass Wear Ring – I2C Units	1
	15043A001	Ring, Wear, w/Ni-Resist Wear Ring – I2CI Units – Replaces 15043A000 on 2C95	1
27	05022A021	Plug, 1/8 NPT Galv. Pipe	1
28	19101A028	Screw, 3/8-16 UNC x 2" Hex Hd. (hidden)	2
29	05454A007	Washer, 3/8" SST Lock	19
30	20362A001	Cup, Oil, 1/8 NPT	1

Leaking case bolts may be sealed by using O-ring washers p/n 14946A003, instead of lockwashers.

If volute case does not have a groove for O-ring, use gasket – trim excess detail or upgrade with kit I2C-CK.



I2C & I2CI Motor Connected Pumps Parts List

Ref. No.	Part No.	Description	Qty.
1	18895A000	Motor – 5 hp, 230V, 60 Hz, 1 ph, ODP, 184T Frame	1
	18897A000	Motor – 5 hp, 230/460V, 60 Hz, 3 ph, ODP, 182T Frame	1
	_	Motor – 5 hp, 230/460V, 60 Hz, 3 ph, TEFC, 184T Frame	1
		Motor – 7-1/2 hp, 230V, 60 Hz, 1 ph, ODP, 213T Frame	1
	18899A000	Motor – 7-1/2 hp, 230/460V, 60 Hz, 3 ph, ODP, 184T Frame	1
	24701A031	Motor – 7-1/2 hp, 230/460V, 60 Hz, 3 ph, TEFC, 213T Frame	1
		Motor – 10 hp, 230V, 60 Hz, 1 ph, ODP, 215T Frame	1
	18901A000	Motor – 10 hp, 230/460V, 60 Hz, 3 ph, ODP, 213T Frame	1
	_	Motor – 10 hp, 230/460V, 60 Hz, 3 ph, TEFC, 215T Frame	1
	18903A000	Motor – 15 hp, 230/460V, 60 Hz, 3 ph, ODP, 215T Frame	1
	_	Motor – 15 hp, 230/460V, 60 Hz, 3 ph, TEFC, 254T Frame	1
	18905A000	Motor – 20 hp, 230/460V, 60 Hz, 3 ph, ODP, 254T Frame	1
	21180A067	Motor – 20 hp, 230/460V, 60 Hz, 3 ph, TEFC, 256T Frame	1
2	05659A071	Stud – 3/8-16 UNC x 3-1/2 Lg. – 182T/184T Frame Units	4
	05659A074	Stud – 3/8-16 UNC x 3-1/4 Lg. – 213T/215T Frame Units	4
	05659A043	Stud – 1/2-13 UNC x 2-1/4 Lg. – 254T/256T Frame Units	4
3	19109A016	Nut – 3/8-16 UNC – 182T, 184T, 213T, 215T Frame Units	4
	19109A003	Nut – 1/2-13 UNC – 254T, 256T Frame Units	4
4	05454A007	Washer – 3/8" Lock – 182T, 184T, 213T, 215T Frame Units	4
	05454A004	Washer – 1/2" Lock – 254T, 256T Frame Units	4

Ref. No.	Part No.	Description	Qty.
5	12924A004	Spacer – 2" thick – 182T, 184T Frame Units	4
	12924A007	Spacer – 1-1/4" thick – 213T, 215T Frame Units	4
	12924A005	Spacer – 1/4" thick – 254T, 256T Frame Units	4
6	09938C101	Baseplate – 182T Frame Units	1
	09938C111	Baseplate – 184T Frame Units	1
	09939C071	Baseplate – 213T Frame Units	1
	09939A081	Baseplate – 215T Frame Units	1
	09939C091	Baseplate – 254T Frame Units	1
	09939C998	Baseplate – 256T Frame Units	1
7	09950A005	Coupling – 5 & 7-1/2 hp – 182T & 184T Frame Units	1
	09950A013	Coupling – 7-1/2 & 10 hp – 213T & 215T Frame Units	1
	09950A016	Coupling – 15 hp – 215T Frame Units	1
	09950A020	Coupling – 15 & 20 hp – 254T & 256T Frame Units	1
8	05818A003	Key – 1/4 Sq. x 1-1/2 Lg.	1
9	19103A006	Screw – 1/2-13 UNC x 1-1/2 Lg.	4
10	05454A004	Washer – 1/2" Lock	4
11	20960B000	Guard	1
12	19099A005	Screw – 1/2-20 UNC x 5/8" Lg.	4
13	05151A001	Washer – 1/4" Lock	4

STANDARD LIMITED WARRANTY CENTRIFUGAL & RECIPROCATING PUMPS

Pentair Myers® warrants its products against defects in material and workmanship for a period of 12 months from the date of shipment from Pentair Myers or 18 months from the manufacturing date, whichever occurs first – provided that such products are used in compliance with the requirements of the Pentair Myers catalog and technical manuals.

During the warranty period and subject to the conditions set forth, Pentair Myers, at its discretion, will repair or replace to the original user, the parts that prove defective in materials and workmanship. Pentair Myers reserves the right to change or improve its products or any portions thereof without being obligated to provide such a change or improvement for prior sold and/or shipped units.

Seals, piston cups, packing, plungers, liners and valves used for handling clear, fresh, nonaerated water at a temperature not exceeding 120°F are warranted for ninety days from date of shipment. All other applications are subject to a thirty day warranty. Accessories such as motors, engines and auxiliary equipment are warranted by the respective manufacturer and are excluded in this standard warranty. Under no circumstance will Pentair Myers be responsible for the cost of field labor, travel expenses, rented equipment, removal/reinstallation costs or freight expenses to and from the factory or an authorized Pentair Myers service facility.

This limited warranty will not apply: (a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided; (b) to failures resulting from abuse, accident or negligence; (c) to normal maintenance services and parts used in connection with such service; (d) to units that are not installed in accordance with applicable local codes, ordinances and good trade practices; (e) if the unit is moved from its original installation location; (f) if unit is used for purposes other than for what it is designed and manufactured; (g) to any unit that has been repaired or altered by anyone other than Pentair Myers or an authorized Pentair Myers service provider; (h) to any unit that has been repaired using non factory specified/OEM parts.

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